

Quick List of Where to Report Adoption Issues in US

Adoption Agency Misconduct

File complaint with agency's state licensing office found at [Child Welfare.gov](http://ChildWelfare.gov)

If the agency is accredited with the Council on Accreditation, file complaint at [COA complaints](#)

Attorney Complaint

Complaints concerning attorneys should be filed with the state licensing authority where the attorney practices. If the attorney is a member of the American Academy of Adoption Attorneys, you may also file a complaint here:

[American Academy of Adoption Attorneys Grievances](#)

Intercountry Adoption Complaints

For Non-Hague adoptions, please alert the Department of State's Office of Children's Issues at Askci@state.gov as well as the US Embassy abroad where the adoption was processed. A list of US Embassies can be found here:

www.usembassy.gov

Hague Adoptions Complaints, there is an online complaint registry here:

[Hague Convention Complaints](#)

(Note: If you are a citizen of another country, please contact your appropriate embassy.)

Fraud

If you suspect or know of fraud committed in the United States, please file a complaint with the appropriate Attorney General's office. A list of state AG's can found at www.naag.gov

Social Security Disability Fraud

[Social Security reporting fraud, waste or abuse](#) or call 1-800-269-0271

Medicaid Fraud

In cases of known or suspected Medicaid fraud call 1-800-447-8477 or [HHS Fraud](#)

Licensed Social Worker Misconduct

File with state. Guidance with National Association of Social Workers at <http://www.socialworkers.org/pubs/code/factSheet.asp>

[Alabama State Board of Social Work Examiners](#)

[Alaska Board Of Social Work Examiners](#)

[Arizona Board of Behavioral Health Examiners](#)

[Arkansas Social Work Licensing Board](#)

[California Board of Behavioral Sciences](#)

[Colorado Division of Registrations](#)

[Connecticut Department of Health](#)

[Delaware Professional Regulations Investigative Unit](#)

[DC Health Professional Licensing Administration](#)

[Florida Department of Health](#)

[Georgia Secretary of State](#)

[Hawaii Department of Professional and Vocational Licensing](#)

[Idaho Bureau of Occupational Licenses](#)

[Illinois Division of Professional Regulation](#)

[Indiana Office of the Attorney General](#)

[Iowa Department of Public Health](#)

[Kansas Behavioral Science Regulation Board](#)

[Kentucky Board of Social Work](#)

[Louisiana State Board of Social Work Examiners](#)

[Maine Department of Professional and Financial Regulation Office of Licensing & Registration](#)

[Maryland Board of Social Work Examiners](#)

[Massachusetts Consumer Affairs and Business Regulation](#)

[Michigan Department of Community Health](#)

[Minnesota Board of Social Work](#)

[Mississippi State Board of Examiners for Social Workers and Marriage and Family Therapists](#)

[Missouri Division of Professional Regulation](#)

[Montana Business Standards Division](#)

Licensed Social Worker Misconduct (concluded)

[Nebraska Department of Health and Human Services Professions and Occupations Investigative Unit](#)

[State of Nevada Board of Examiners for Social Workers](#)

[New Hampshire Board of Mental Health Practice](#)

[New Jersey State Board of Social Work Examiners](#)

[New Mexico Board of Social Work Examiners](#)

[New York Office of the Professions](#)

[North Carolina Social Work Certification and Licensure Board](#)

[North Dakota State Board of Social Work Examiners](#)

[Ohio Counselor, Social Worker & Marriage and Family Therapist Board](#)

[Oklahoma State Board of Licensed Social Workers](#)

[Oregon Board of Licensed Social Workers](#)

[Pennsylvania Department of State](#)

[Rhode Island Department of Health](#) (you must first enter name of person/business)

[South Carolina Department of Labor, Licensing and Regulation](#)

[South Dakota Department of Social Services](#)

[Tennessee Department of Health](#)

[Texas State Board of Social Worker Examiners](#)

[Utah Division of Occupational and Professional Licensing](#)

[Vermont Office of Professional Regulation](#)

[Virginia Department of Health Professions](#)

[Washington State Department of Health](#)

[West Virginia Board of Social Work Examiners](#)

[State of Wisconsin Department of Regulation and Licensing](#)

[Wyoming Mental Health Licensing Board](#)

Paypal Gaming Law Schemes

if you encounter schemes that seem to violate gaming laws, such as blogs that fundraise and photolist, and the blog uses Paypal, you can report it to Paypal [here](#) as that is in violation of their acceptable use policy.

Nonprofit complaints

Organizations that are nonprofits, such as agencies and the ever-growing number of adoption ministries, **may be** part of their state's nonprofit association. You can find the list and links to state nonprofit associations [here](#). Most have core standards of practice or excellence. If an organization is violating those standards, consider reporting the organization to the association.

Employees of COA complaints

Complaints against COA are to go to COA (quote from COA Policy and Procedure Manual):

"COA manages and responds to complaints it receives about its own actions/ performance as an accrediting entity for Hague accreditation and approval. Complaints to COA may be submitted by email, mail, fax, or telephone. If the complaint is initially submitted via telephone, COA will request the complaint in writing. All written complaints from adoption service providers or any complaining party are acted upon and responded to in a timely manner by COA. COA's procedures for receiving and responding to written complaints and the multiple media through which complaints can be made are available on COA's website, www.coanet.org in Hague Accreditation and Approval Policies and Procedures Manual, under the section entitled "Introduction to COA Hague Accreditation and Approval," paragraph E.1 and 2.

All complaining parties deserve conscientious respect. COA takes reasonable steps to verify the information in the complaint, to take appropriate action, as applicable, and to prepare a prompt, appropriate response.

Telephone complaints should be made to the Director of Quality Services Management at 1.866.262.8088 ext. 241. Written complaints should be addressed to COA, 120 Wall Street, 11th Floor, New York, NY 10005, ATTENTION: QSM."

Employees of DOS complaints

Complaints concerning the conduct of employees of the DOS, Office of Children's Issues should go to:

either Ambassador Susan Jacobs, Special Advisor for Children's Issues or Beth Payne, Director, Office of Children's Issues:

U.S. Department of State

Office of Children's Issues

SA-29

2201 C Street, NW

Washington, DC 20520

1-888-407-4747

